

Information



Welcome to Devonport Medical

Thank you for entrusting your care to us. We are committed to providing excellent health services in a cost-effective manner.

This sheet gives you instant access to important information regarding our medical practice. Please keep it in a safe place.

Services

Our clinical team can assist you with all of your healthcare needs. We pride ourselves on modern, convenient and continuous care.

Services include:

- + Regular Checkups
- + Women's Health
- + Family Planning
- + Minor Surgery
- + Repeat Rescriptions
- + Referrals
- + Men's Health
- + Sexual Health
- + Pregnancy Care
- + Travel Medicine
- + Immunisations
- + Specialists

Doctors

Dr. Christopher Dominick, Dr. Sarah English

Nurses

Ursula McDonald

Administration

Sally Forsyth, Vicki Arahovitis, Brenda Operman

Fees

Registered Patients

| | |
|---------------|---------|
| 0 - 12 Years | \$0.00 |
| 13 - 24 Years | \$44.00 |
| 25 - 64 Years | \$55.00 |
| 65+ Years | \$52.00 |

Nurse Consultations

| | |
|--------------|---------|
| All Patients | \$25.00 |
|--------------|---------|

ACC Copayments

| | |
|-----------|---------|
| 13+ Years | \$32.00 |
|-----------|---------|

Surgery

| | |
|--------------|---------------|
| All Patients | From \$275.00 |
|--------------|---------------|

Standard appointments are 15 minutes long. If you have complex, or multiple problems, you will need additional time. Please advise at the time of booking your appointment.

After Hours Care

Triage nurses are available after hours. If you need assistance during this time, please call **(09) 486 7777**.

Shorecare nurses will be able to provide advice or direct you to any other services you may need.

Enrolment

Enrolling is free and voluntary. If you choose not to enrol you can still receive health care services from your chosen GP, general practice or primary health care services provider.

Advantages of enrolling are that your visits to the doctor will be cheaper and you will have direct access to a range of services linked to the PHO.



You can access your test results via our online patient portal or by calling the practice on (09) 445 8006. Please ask reception staff for patient portal instructions should you require these.

Appointments

Please ring **(09) 445 8006** for an appointment or book online via our website.

Every effort will be made to accommodate your preferred time. However, emergencies will always be given priority. Our reception staff will attempt to contact you if there are any unforeseen delays or if your GP has been called away.

Longer consultation times may be available. Charges apply.

Payments

Fees are payable at the time of consultation.

We accept cash, eftpos, cheque, visa, mastercard and online payments.

Fees for enrolled and registered patients are subsidised by the Government for various age groups and services costs are listed at the practice. If you have any queries, please contact reception - they are happy to help.

Repeat Prescriptions

We are happy to issue repeat prescriptions. However, we ask that you give us as much advance notice as possible - 24 hours is recommended.

Repeat prescriptions do incur a charge (\$20) and the doctor may need to see you prior to issuing for clinical and/or legal reasons - especially if you are not seeing your regular GP.

Please ask our reception staff for more information.

Patient Portal

Health365 is a secure online tool that lets patients manage their health in a modern and convenient manner. Registering is free and simple. Sign up at your next appointment or call us on **(09) 445 8006**. Our reception staff can guide you through the process, and verify your identity, with ease.

Pharmacies

Helen Scott Pharmacy - 63 Lake Road, (09) 445 9214 - is open to 6PM on weekdays and 12:30PM on Saturdays.

Belmont Pharmacy - 143 Lake Road, (09) 445 8247 - is open to 6PM on weekdays and 3PM on Saturdays.

Personal Information

Your medical record is a confidential document.

It is the policy of this practice to maintain security of personal health information at all times and to ensure that this information is only available to authorised staff members.

General Information:

Devonport Medical
82 Lake Road
Devonport
Auckland 0624
New Zealand

Parking space is available in the carpark outside the practice. Street parking is also available.

Two pharmacies are located within 800m of the practice.

www.devonportmedicalcentre.co.nz

Please dial 111 in emergencies.

Mon, Tues, Weds & Fri - 8AM to 5PM
Thursday - 8AM to 6PM
Weekends - closed

Phone: (09) 445 8006

Fax: (09) 445 8004

Email: reception@devonportmc.health.nz

Triage nurses are available after hours. If you need assistance during this time, please call (09) 486 7777. Shorecare nurses will be able to provide advice or direct you to any other services you need.